

Halo Labs Is Now Part of Waters

What you need to know

On May 20, 2025, Waters Corporation acquired Halo Labs. With this integration, Waters and Halo Labs will enhance your accessibility to capabilities in particle analysis technology, combining Waters' extensive experience in analytical instruments with Halo Labs' innovative solutions. Together, we will continue to drive advancements in particle analysis technology and support your scientific endeavors with the highest level of dedication and expertise.

Headquartered in Milford, Massachusetts, Waters is a global leader in analytical instruments, separations technologies, and software, serving the life, materials, food, and environmental sciences for over 65 years. We invite customers to explore the breadth and depth of our technologies, ranging from liquid chromatography, mass spectrometry, and light scattering to our full suite of software, consumables, and services, at [waters.com](https://www.waters.com).

FAQs

Q: I recently purchased a Halo Labs product; how will this acquisition affect me?

Going forward, Waters will be your direct point of contact for sales, service, and support.

Q: Can I still buy products through Halo Labs?

Yes, you will still be able to purchase Halo Labs products from Halo Labs representatives through December 2025. We are working quickly to provide options to purchase Halo Labs products through Waters.

Q: I would like to have a demonstration of the Halo Labs products; who should I call?

All inquiries should be directed to your local Waters point of contact.

Q: Who do I contact for technical support or service issues for a Halo Labs product?

Service and technical support will still be provided by the trained Halo Labs team. Our current Waters Service team is being trained on Halo Labs products now to expand our product service and support coverage to more customers globally.

Q: How do I set up Waters as a vendor?

Please work with your local Waters representative. You can locate your local sales representative by visiting the Waters website [here](https://www.waters.com).

Q: Can Waters customers include Halo Labs products on their Waters orders?

Yes, you can include Halo Labs products on your Waters orders.